

London Borough of Bromley

PART 1 - PUBLIC

**Briefing for Care Services
Policy Development and Scrutiny Committee
29th October 2013**

Local Account

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1. Summary

1.1 This report provides Members with the Adult Social Care Local Account for 2012/13 (Appendix 1). This third Local Account outlines how Bromley is supporting an improved quality of life for people with social care needs.

2. THE BRIEFING

2.1 The way in which councils are assessed has changed, and from 2010/11 onwards, the Care Quality Commission (CQC) no longer undertakes a formal assessment and annual performance rating process. The new approach saw the Department of Health (DH) recommending that all local authorities' Adult Social Care directorates publish an annual Local Account (Annual Report). This is a non statutory self assessment reflecting performance in Adult Social Care and is the way in which progress can be communicated to the wider community, giving residents an opportunity to read about how the local authority's adult social care performed locally against key outcomes. We have once again taken the opportunity to include our housing services in our account.

2.2 The work outlined in this report has supported people to have choice and control, and to maximise their wellbeing and independence in their local community.

2.3 The Bromley Annual Report has recognised a significant range of strengths across all service areas in 2012/13 supporting the department's continuation of improved performance including:-

- The new short breaks service for people with learning disabilities opened in November 2012 with service users and their carers being consulted from the early stages, and their feedback being incorporated into the design and operation of the service

- A new supported living scheme of eight flats opened in January 2013 with service users and their carers able to influence colours/finishes in their homes and being fully involved in the recruitment of care staff
- An additional 110 Extra Care Housing flats opened between August and November 2012 allowing people to remain in their own homes
- 81% (524) of service users discharged from hospital with a reablement/rehabilitation service remained at home 91 days after discharge
- Homelessness has been prevented for 2,137 households through either in depth casework assistance or securing alternative private sector housing
- An additional 194 units of accommodation were acquired through the enhanced incentives package
- 65 social housing tenancies were recovered through the social housing fraud initiative
- 233 new build affordable housing units were completed

2.4 There are also areas for development which are reflected in the 2013/14 Care Services Portfolio Plan:-

- Enhancing the service user offer to provide more choice and control
- Market testing service models to open up opportunities and establish who is best placed to deliver services
- Strengthening the Quality Assurance and Contract Monitoring process through partnership working with the Clinical Commissioning Group
- Focussing on homelessness prevention by working in partnership and making the best use of affordable housing

2.5 Progress on these areas will be reported to Care Services PDS at the January 2014 meeting.